Satisfaction Survey for Learning Support

Computer Science Department, Faculty of Science

<u>Part 1</u> General Personal Information

(1) Status ☑ Doctoral Student 6 people

(2) Gender ☑ Male 4 people

☑ Female 2 people

(3) Organization/Institution ☑ In-house 6 people

<u>Part 2</u> For each item below, check the box that best represent your satisfaction.

Note: 5: Very satisfied, 4: Satisfied, 3 Neutral, 2: Dissatisfied, 1: Very dissatisfied

No.	Evaluation Topic	Satisfaction Scale					No Data	Average
		5	4	3	2	1		
1	Lecture Rooms	2	3	1	0	0	0	4.17
2	Laboratories / Research Laboratories	2	3	1	0	0	0	4.17
3	Recreation Room	1	2	1	0	1	1	2.83
4	Department Library	1	3	1	1	0	0	3.67
5	Computer: Hardware and software	2	3	1	0	0	0	4.17
6	Other Peripherals: printers, projectors, scanners, etc.	0	4	2	0	0	0	3.67
7	Audio-visual equipment	0	3	1	0	1	1	2.67
8	Other support: Drinking water dispenser, medicine cabinet, etc.	0	4	1	0	1	0	3.33
9	Staff'service mind	2	4	0	0	0	0	4.33
10	Department's Security	1	3	1	0	1	0	3.50
11	**Overall satisfaction**	**1**	**4**	**1**	**0**	**0**	**0**	**4.00**

Other suggestions:

- Our department should install fingerprint system. The other departments are install this system. We should be the leader of technology in PSU. 1 people
- The system should be in English language. 1 people
- Being an international student, I don't understand some notice words in Thai language of our department. I hope it will be better with two language (English and Thai) 1 people